USER GUIDE (ENGLISH VERSION)

PROCESS FLOW OF CARDS RELATED FUNCTIONS

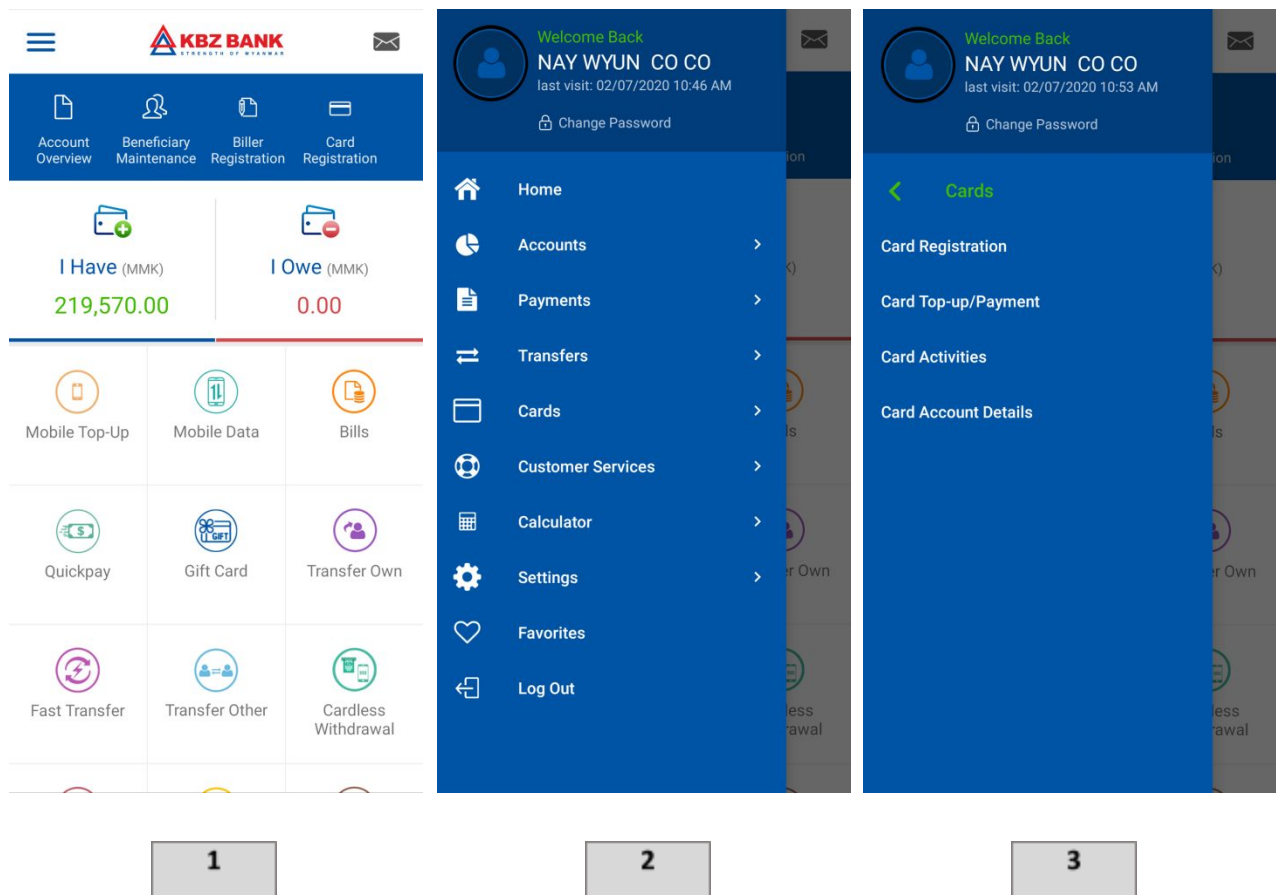Card functions include 4 main functions as below :

- Card Registration
- Card Top-up/Payment
- Card Activities

The user can see card related functions as below;

Step (1)   Press tab bar on home Screen

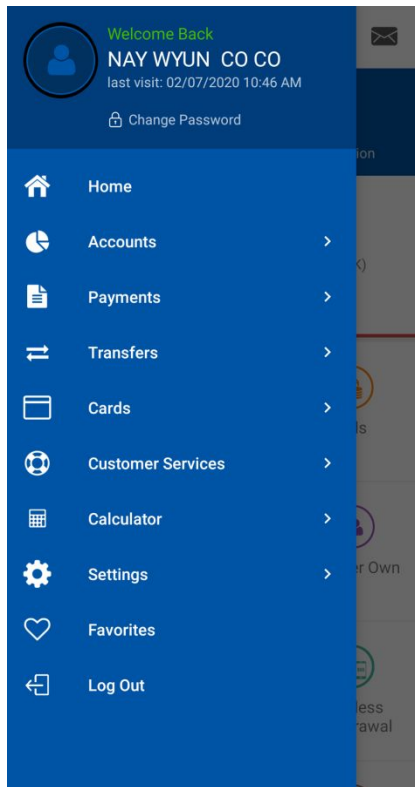Step (2)   Select Cards

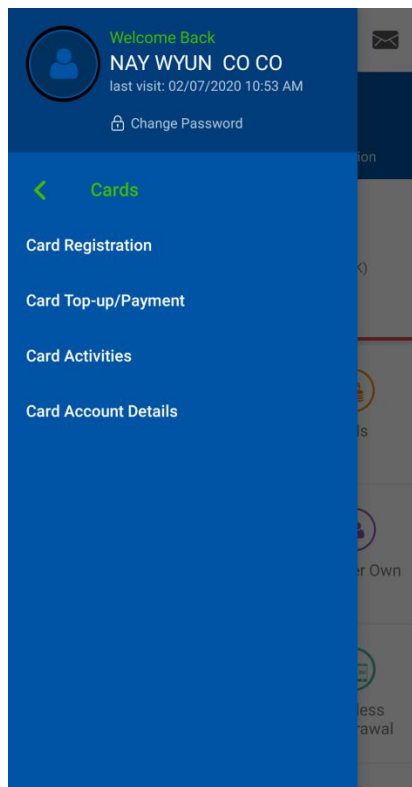Step (3)   View Functions

USER GUIDE (ENGLISH VERSION)

CARD REGISTRATION

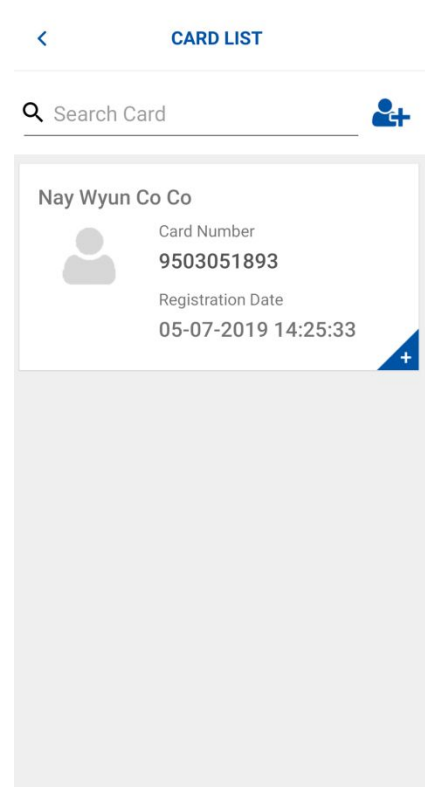**Card holders can add the card number to the card list.**

Step (1)   Enter Cards

Step (2)   Enter Card Registration

Step (3)   Press plus sign

Step (4)   Add Card Number, Select Currency, Nick Name, Select ID Type & NCR / Passport Number

                          Press Submit

Step (5)   Press Confirm

Step (6)   Enter the OTP (press ok)

Step (7)   Successful Message (press ok)

1

2

3

USER GUIDE (ENGLISH VERSION)

CARD REGISTRATION

Card Number
4067160000325872

Select Currency
USD

Nick Name
SSKK

Select ID Type
National ID

NRC/Passport Number
12/KAMANA(N)073987

RESET | SUBMIT

4

CARD REGISTRATION - VERIFY

Selected Card Number
4067160000325872

Selected Currency
USD

Nick Name
SSKK

Selected ID Type
National ID

NRC/Passport Number
12/KAMANA(N)073987

CHANGE | CONFIRM

5

OTP VERIFICATION

A One Time Password has been generated and dispatched to your mobile number for this transaction. Kindly enter the One Time Password in the field below for this transaction to proceed. The One Time Password is only valid for nex 5 minutes

Transaction Reference Number

117406385245193

Enter your OTP Code here

OTP Resend OTP

CANCEL | OK

6

CARD REGISTRATION - CONFIRM

Transaction with reference number 116385385245213 is in Accepted state.

Sele
406

Sele
USD

Nick
SSK

Sele
Nati

NRC/Passport Number
12/KAMANA(N)073987

Success !

✓

Your card number
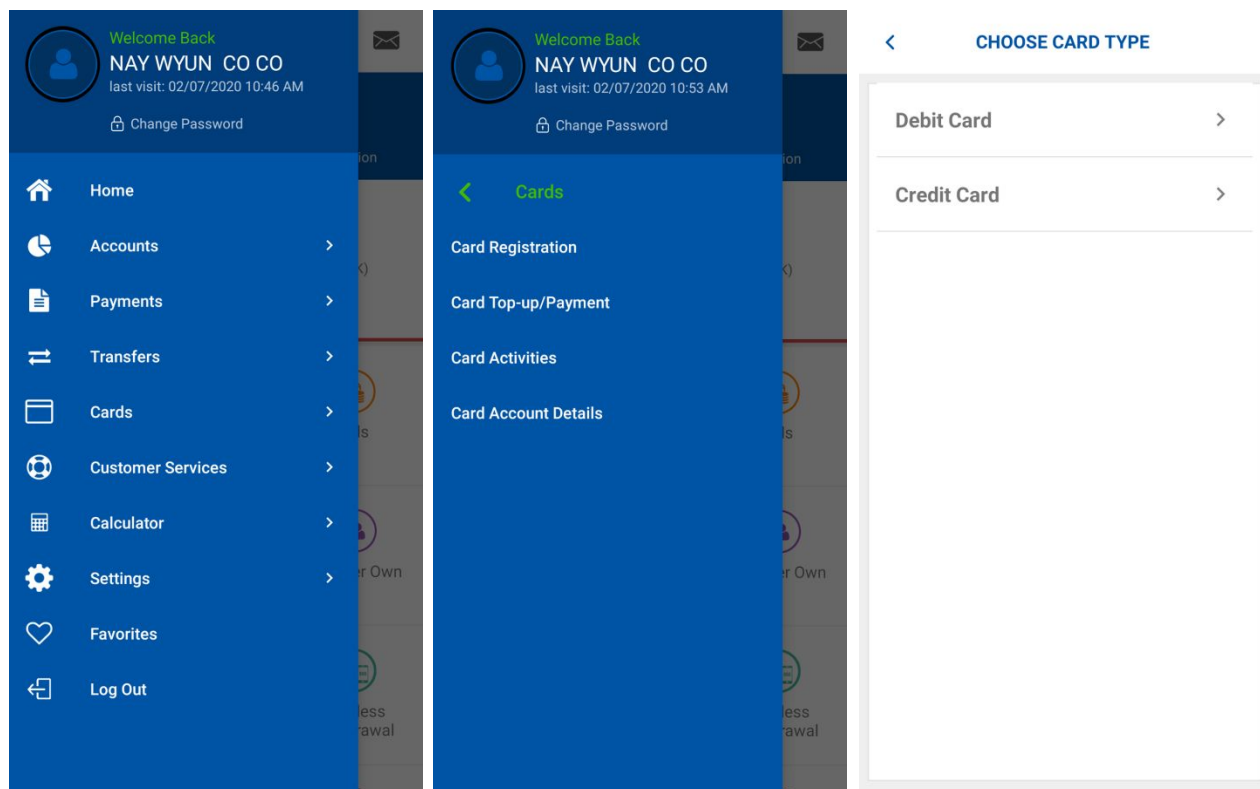4067160000325872 is successfully registered.

OK

OK

7

USER GUIDE (ENGLISH VERSION)

CARD TOP-UP
The online banking user can top-up the card

Step (1)   Enter Cards

Step (2)   Enter Card Top-up/Payment

Step (3)   Choose Card Type (Choose Debit Card)

Step (4)   Select Customer, Select Account, Card Type (Register Card), Card Number, Expiry Date, Card Currency, Amount and Description

                         Press Submit

Step (5)   Press Confirm

Step (6)   Enter the OTP (press ok)

Step (7)   Successful Message (press ok)

USER GUIDE (ENGLISH VERSION)

CARD TOP-UP/PAYMENT

Select Customer

Select Account

Account Balance:

Card Type

Card Number

Expiry Date(MM-YY)

Card Currency

Amount*

Exchange Rate :1366.2

Description

| RESET | SUBMIT |

4

CARD TOP-UP/PAYMENT - VERIFY

003018483

Selected Account
99930700301848301

Card Type
Register Card

Selected Card
4067160000325872

Card Currency
USD

Amount
12

Exchange Rate
1387.9

Description

Please select amount between 20 and 5000.

5

OTP VERIFICATION

A One Time Password has been generated and dispatched to your mobile number for this transaction. Kindly enter the One Time Password in the field below for this transaction to proceed. The One Time Password is only valid for nex 5 minutes

Transaction Reference Number

153654385245274

Enter your OTP Code here

OTP Resend OTP

| CANCEL | OK |

6

CARD TOP-UP/PAYMENT - CONFIRM

Transaction with reference number 680168385245326 is in Accepted state.

Sele
003

Sele
9993

Car
Regi

Sele
406

Success !

Card Top-up transaction is successful.
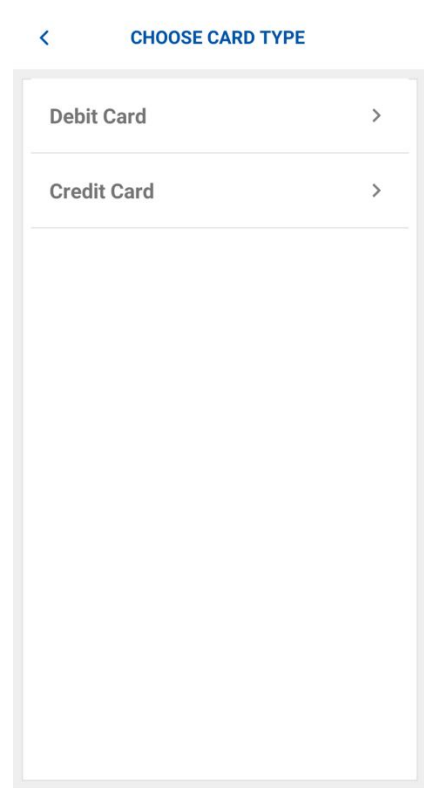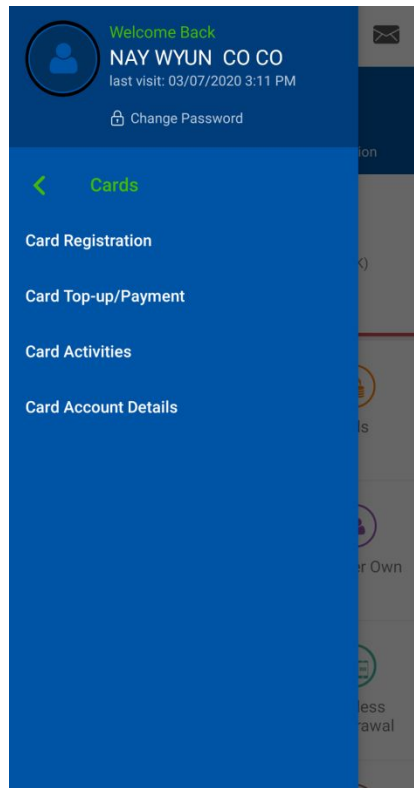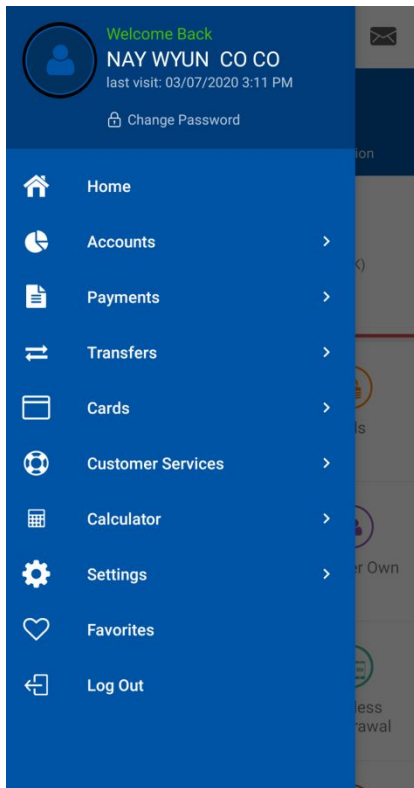
| OK |

Card Currency
USD

Amount
20

7

OTHER CARD TOP-UP
The online banking user can top-up the other card

Step (1)   Enter Cards

Step (2)   Enter Card Top-up/Payment

Step (3)   Choose Card Type (Choose Debit Card)

Step (4)   Select Customer, Select Account, Card Type (Other Card), Card Number, Expiry
                Date, Card Currency, Amount and Description

                Press Submit

Step (5)   Press Confirm

Step (6)   Enter Pin (Mobile Banking Login Pin)

Step (7)   Successful Message (press ok)

USER GUIDE (ENGLISH VERSION)

CARD TOP-UP/PAYMENT

Select Customer ⌄

Select Account ⌄

Account Balance:

Card Type ⌄

Card Number

Expiry Date(MM-YY)

Card Currency ⌄

Amount*

Exchange Rate :1369.7

Description

| RESET | SUBMIT |

4

CARD TOP-UP/PAYMENT - VERIFY

Selected Customer
014004266

Selected Account
02130101400426601

Card Type
Other Card

Selected Card
4067160000325872

Expiry Date
01-24

Card Currency
USD

Amount
20

Exchange Rate
1369.7

| CHANGE | CONFIRM |

5

PIN VERIFICATION

Transaction Reference Number :

149205405389938

Enter PIN

• • • • • • • • |

PIN is the same as Login PIN.

| CANCEL | OK |

6

CARD TOP-UP/PAYMENT - CONFIRM

Transaction with reference number
238450405242526 is in Accepted state.

Selected Customer
014004266

Success

✓

Card Top-up transaction is
successful.

| OK |

Expiry Date
01-24

Card Currency
USD

Amount
20

7

USER GUIDE (VIDEO)

KBZ Online Banking - Master/Visa Card Top-Up

https://fb.watch/2jbv38na3e/